Sharing Laptops on Reviews

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I. Background

By design, the PRISM 2006 software tracks the information you enter each time you log in. The software also recognizes each time you log in as a new instance for which data are to be stored.

As a result, logging into one computer using your username, then logging into another computer with your username WITHOUT formally ending your first session on the system may cause significant problems. It is critical that you formally terminate each session when using another person's computer, or allowing another person to use yours.

This is done by synchronizing your computer with the next computer you use, or synchronizing both computers with the RC's computer.

The first week of reviews demonstrated that significant problems arise when laptops are not properly shared by team members. The software has been modified to correct for some of the issues that arose. Despite these modifications, it is important that you adhere to the following guidelines to avoid complications that might arise when multiple users share a single computer.

II. Guidelines for Using Laptops on Review Teams

- 1. Ideally, each Review Team member uses ONLY his/her laptop throughout a review. This is the easiest way to keep your data straight.
- 2. If you share a laptop with another user, try to use the same computer throughout the review.
- 3. If you use more than one laptop during a review, please follow these guidelines:
 - Do not double-click (open) on the review on the second computer without synchronizing first! Synchronize from the "select review" page that appears when you first log on with your username.

II. Guidelines for Using Laptops on Review Teams (continued)

- Please note: If you are not able to synchronize with the previously used computer, you must <u>not</u> work on a new one.
- · It is critical that you close out the previous session by synchronizing the computer.
- This is especially important if team members might be working at different sites.

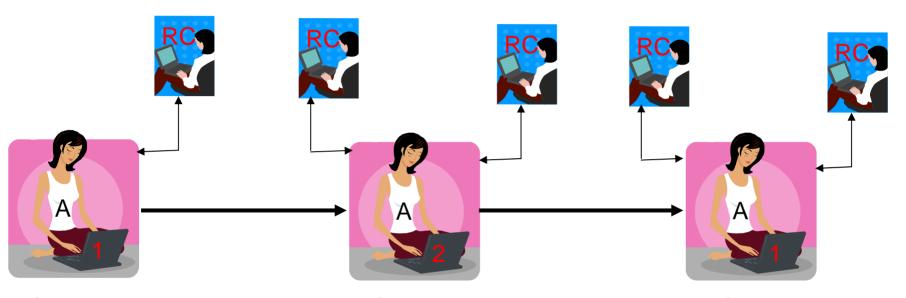
III. Sharing Computers - Scenarios

The scenarios on the following pages are designed to depict "right" and "wrong" ways to share computers.

The pictures in these scenarios are in color. They are clearest if they are reviewed online or in color-printed hard copy.

One Reviewer Using Multiple Laptops

Scenario 1: RIGHT!



Step 1

Reviewer A logs on to Laptop 1 using her own username <u>and</u> Synchronizes Laptop 1 with RC.

Step 2

Reviewer A needs to switch computers. She:

- •Logs on with her own user name,
- •synchronizes with RC,
- •completes work on Laptop 2,
- •synchronizes with RC again.

Step 3

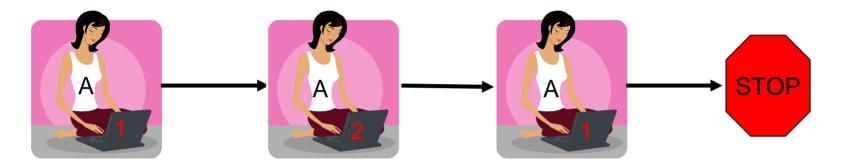
Before she starts using Laptop 1 again, Reviewer A logs on with her user name and synchronizes with her RC.

Because she synchronized with her RC before <u>and</u> after her prior work sessions, Reviewer A sees <u>all</u> of her prior work on Laptop 1.

After finishing her work, she synchronizes with her RC again. 7

One Reviewer Using Multiple Laptops

Scenario 2: WRONG!



Step 1

Reviewer A logs on to Laptop 1 using her own user name.

Step 2

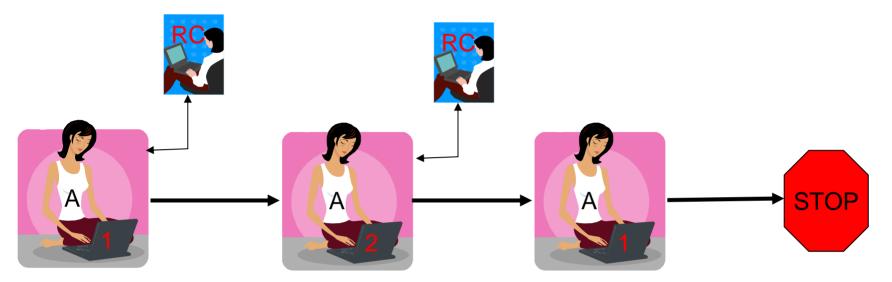
Reviewer A then logs on to Laptop 2 using her own user name and does more work.

Step 3

Reviewer A goes back to working on laptop 1, logging on With her own user name again. Reviewer A cannot see her work on Laptop 1 because she never synchronized Laptops 1 and 2.

One Reviewer Using Multiple Laptops

Scenario 3: WRONG!



Step 1

Reviewer A logs on with her user name and works on Laptop 1. She synchronizes Laptop 1 with her Report Coordinator's Laptop (RC).

Step 2

Reviewer A logs on to Laptop 2 and does new work <u>and</u> synchronizes Laptop 2 with RC.

Step 3

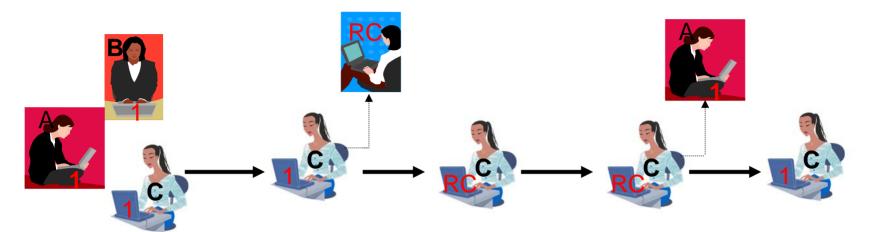
Reviewer A
works on
Laptop 1 again.
However, she cannot
see any of
the work
she did on
Laptop 2.

Q: What did Reviewer A do wrong?

Answer: In Step 3, she did NOT synchronize Laptop 1 with either Laptop 2 OR her RC'S Laptop.

<u>Several</u> Reviewers Using <u>Several</u> Laptops

Scenario 4: RIGHT!



Step 1

Reviewer A logs on to Laptop 1 with her user name. She finishes her work and logs out. Reviewer B logs on to Laptop 1 with her user name, completes work and logs out. Reviewer C logs on to Laptop 1 with her user name, completes some work and logs off.

Step 2

The RC needs to attend an interview and offers her laptop to her team.
Reviewer C synchronizes
Laptop 1 with the RC's laptop.

Step 3

Reviewer C logs on to the RC's laptop with her user name and begins work.

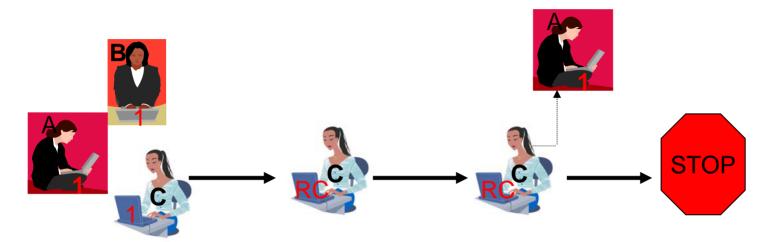
Step 4

Reviewer C synchronizes the RC's laptop with Laptop 1 to ensure that her most recent work resides on both laptops.

Step 5

Reviewer C continues her work on Laptop 1 logging on with her user name.

<u>Several</u> Reviewers Using Several Laptops Scenario 5: WRONG!



Step 1

Reviewers A, B and C share Laptop 1. Each logs on with her user name, completes her work and logs out.

Step 2

The RC leaves for a meeting and Reviewer C uses the RC's laptop. Reviewer C logs on with her user name, continues to work on the checklist/question she started on Laptop 1, and logs out.

Step 3

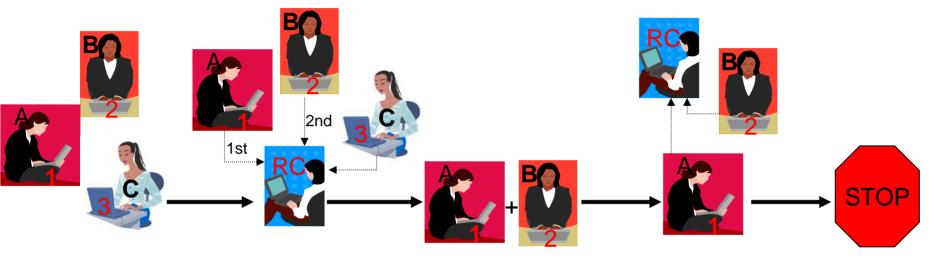
The RC returns and needs her laptop. Reviewer C tries to synchronize the RC's laptop with Laptop 1.

Step 4

An error message appears and the synchronization is not completed.
Why?
Reviewer C worked on Laptop 1 and the RC's Laptop without synchronizing the two computers. Each computer 'thinks' it has the initial version of her work and this conflict prevents synchronization.

Several Reviewers Using Several Laptops

Scenario 6: WRONG!



Step 1

Reviewers A, B, and C complete their PRISM standalone work on their own laptops (1,2,3) with their own user names.

Step 2

In order, each synchronizes with the RC Laptop once:

- •RC has A, B and C's work,
- •B has A's and B's work,
- •A has only A's work.

Step 3

Reviewer C has to leave the review without completing her work.
Reviewers A and B are each asked to complete some of C's work. They work on laptops 1 & 2 with their own user names.

Step 4

Reviewers A and B try to synchronize laptops 1 and 2 with RC. They fail.
Why?
In Step 2,
A and B did NOT
synchronize with
the RC after
Reviewer C
synchronized.
So their laptops
never received
C's work which
the RC's
laptop has.

FINAL REMINDERS!

- Always use your <u>own</u> username when using PRISM 2006 Stand-Alone Interface.
- 2. If you must switch computers, make sure the computer you previously used and the computer you are about to use have been synchronized OR both computers have been synchronized with the RC's computer before you start work.
- 3. Contact the PRISM Help Desk (PRISMhelpdesk@lewin.com or 1-800-518-1932) either prior to the review or on Monday morning if you are unclear on how team members can share computers.